

Digital Literacy

Developing ehealth capabilities for practice in a rapidly changing healthcare environment

Transformative Thinking



The major knowledge content areas in this theme are:

- The need to think creatively and recognise that problems have multiple solutions.
- The future is already happening.
- A transformative change in thinking is needed by health professionals and consumers to recognise that using technology does not mean substandard care.

The theme Transformative Thinking refers to the major changes that are occurring in

the thinking of health professionals and people who use health services. There are healthcare leaders who are actively embracing digital technologies, and consumers who are comfortable with technology use to meet their healthcare needs. This theme reflects two of Belshaw's elements: Creative and Constructive.

[Click here](#) to read about the interviews that informed the development of this theme.

Capability levels



BASIC LEVEL

Supports peers in learning and applying digital tools or working in digital spaces.



MEDIUM LEVEL

Leads peers and those senior to them in using digital tools and working in spaces accessible to health care consumers in specific projects.



ADVANCED LEVEL

Initiates changes that require transformative ways of working within health care settings, including through the use of consumer-accessible and friendly digital resources.